

# What IPRO Can Do For You

*This material was prepared by the IPRO QIN-QIO, a Quality Innovation Network-Quality Improvement Organization, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services (HHS). Views expressed in this material do not necessarily reflect the official views or policy of CMS or HHS, and any reference to a specific product or entity herein does not constitute endorsement of that product or entity by CMS or HHS. Publication #12SOW-IPRO-QIN-TA-AA-22-835*



■ Healthcentric  
Advisors  
■ QIarant

QIN-QIO  
Quality Innovation Network -  
Quality Improvement Organizations  
CENTERS FOR MEDICARE & MEDICAID SERVICES  
IQALITY IMPROVEMENT & INNOVATION GROUP

# IPRO can provide you and your teams with . . . .

1. Standard Analytic Reports with Valuable Coaching & Consulting Review

2. Coaching & Technical Assistance for Quality Improvement & NHSN

3. Tools and Resources

4. Peer to Peer Sharing Calls

5. Webinars & Education



■ Healthcentric  
Advisors  
■ QIarant

QIN-QIO  
Quality Innovation Network -  
Quality Improvement Organizations  
CENTERS FOR MEDICARE & MEDICAID SERVICES  
IQALITY IMPROVEMENT & INNOVATION GROUP

# 1. Nursing Home Standard Analytic Reports (SAR)

**Standard Analytic Report**  
**Nursing Home Quality Measures**

Attached is your Standard Analytic Report for 2019Q4, which provides quality measures data about your nursing home. The IPRO QIN-QIO shares this report quarterly after Nursing Home Compare is updated. It includes graphs and statistics about the quality measures in the Five-Star Quality Measure (QM) rating (9 long-stay measures and 6 short-stay measures) as well as 9 additional MDS-based quality measures that are shared on Nursing Home Compare.

**Five Star Quality Measure Summary**

Quality Measure	Measure Period	Your Facility's Rate	State Average	For this measure...
<b>Long Stay Measures</b>				
Help with ADL Increased	2019Q1-2019Q4	19.2%	16.5%	▼ Lower rate is better
Indwelling Catheter	2019Q1-2019Q4	0.8%	1.2%	▼ Lower rate is better
Urinary Tract Infection	2019Q1-2019Q4	0.5%	2.4%	▼ Lower rate is better
Falls with Major Injury	2019Q1-2019Q4	1.2%	1.1%	▼ Lower rate is better
Antipsychotic Medication Use	2019Q1-2019Q4	16.7%	10.2%	▼ Lower rate is better
Ability to Move Independently Worsened	2019Q1-2019Q4	24.1%	19.1%	▼ Lower rate is better
High-Risk Pressure Ulcers	2019Q1-2019Q4	25.9%	13.2%	▼ Lower rate is better
Hospitalizations per 1,000 Resident Days	2019Q1-2019Q4	0.975	0.913	▼ Lower rate is better
Outpatient ED Visits per 1,000 Resident Days	2019Q1-2019Q4	0.469	0.320	▼ Lower rate is better
<b>Short Stay Measures</b>				
Antipsychotic Medication Use	2019Q1-2019Q4	1.5%	1.1%	▼ Lower rate is better
Improvements in Function	2019Q1-2019Q4	58.8%	56.0%	▲ Higher rate is better
Pressure Ulcers New or Worsened	2019Q1-2019Q4	1.2%	1.5%	▼ Lower rate is better
Rehospitalized after Nursing Home Admission	2019Q1-2019Q4	16.8%	18.3%	▼ Lower rate is better
Had Outpatient ED Visit	2019Q1-2019Q4	5.3%	6.5%	▼ Lower rate is better
Successful Return to Home and Community (SNF QRP)	2016Q4-2018Q3	31.7%	N/A	▲ Higher rate is better

**Five-Star Quality Measure Rating: ★★★★★**

You can use the information about your QM performance to prioritize your quality improvement efforts and improve your Five-Star QM Rating. For example, you may want to select a few QMs where your performance is worse than the state average. Improving your performance on these measures can help to increase your QM Rating.

**Quality Measure Progress**

Quality Improvement Organizations (IPRO) and HealthCentric Advisors (QIARANT) are providing this report. Data posted on data.medicare.gov as of July 2020.

1. Increased Help with Daily Activities (MDS, Long Stay)  

Quarter	Facility	State	Nation
2018Q1	18.6%	15.4%	15.0%
2018Q2	20.5%	16.2%	14.9%
2018Q3	28.2%	16.4%	14.9%
2018Q4	21.6%	16.9%	14.8%
2019Q1	19.8%	16.8%	14.7%
2019Q2	21.4%	16.2%	14.6%
2019Q3	17.0%	16.6%	14.5%
2019Q4	18.6%	16.5%	14.5%

2. Indwelling Catheter (MDS, Long Stay)<sup>†</sup>  

Quarter	Facility	State	Nation
2018Q1	1.0%	1.2%	1.8%
2018Q2	0.8%	1.3%	1.8%
2018Q3	1.0%	1.4%	1.8%
2018Q4	0.8%	1.7%	2.2%
2019Q1	0.8%	1.6%	2.1%
2019Q2	0.9%	1.5%	2.0%
2019Q3	0.5%	1.3%	1.9%
2019Q4	0.8%	1.2%	1.8%

3. Residents with a UTI (MDS, Long Stay)  

Quarter	Facility	State	Nation
2018Q1	0.3%	2.5%	3.2%
2018Q2	0.3%	2.5%	3.0%
2018Q3	0.0%	3.0%	2.9%
2018Q4	0.3%	2.7%	2.8%
2019Q1	0.3%	2.6%	2.8%
2019Q2	0.0%	2.4%	2.8%
2019Q3	1.0%	2.1%	2.7%
2019Q4	0.7%	2.4%	2.6%

4. Residents with One or More Falls with Major Injury (MDS, Long Stay)  

Quarter	Facility	State	Nation
2018Q1	1.5%	1.1%	3.4%
2018Q2	1.9%	1.1%	3.4%
2018Q3	1.5%	1.2%	3.4%
2018Q4	2.2%	1.1%	3.4%
2019Q1	1.9%	1.2%	3.4%
2019Q2	1.2%	1.3%	3.4%
2019Q3	0.6%	1.1%	3.4%
2019Q4	1.0%	1.1%	3.4%

5. Antipsychotic Medication Use (MDS, Long Stay)  

Quarter	Facility	State	Nation
2018Q1	13.0%	11.3%	15.2%
2018Q2	13.0%	11.0%	15.0%
2018Q3	12.6%	10.7%	14.6%
2018Q4	12.2%	10.3%	14.6%
2019Q1	12.2%	10.0%	14.6%
2019Q2	15.7%	10.0%	14.6%
2019Q3	19.3%	10.1%	14.5%
2019Q4	18.1%	10.2%	14.2%

6. Antipsychotic Medication Use (MDS, Short Stay)<sup>†</sup>  

Quarter	Facility	State	Nation
2018Q1	2.9%	2.0%	1.9%
2018Q2	0.9%	2.1%	1.9%
2018Q3	1.9%	1.9%	1.9%
2018Q4	3.4%	1.7%	1.8%
2019Q1	3.1%	1.4%	1.8%
2019Q2	1.8%	1.4%	1.8%
2019Q3	0.9%	1.3%	1.8%
2019Q4	0.0%	1.1%	1.8%

7. Ability to Move Independently Worsened (MDS, Long Stay)<sup>†</sup>  

Quarter	Facility	State	Nation
2018Q1	19.6%	18.2%	18.3%
2018Q2	26.5%	18.5%	18.2%
2018Q3	23.5%	18.8%	18.3%
2018Q4	21.5%	18.6%	18.3%
2019Q1	29.3%	18.1%	17.9%
2019Q2	28.7%	18.5%	17.7%
2019Q3	17.8%	19.0%	17.5%
2019Q4	20.7%	19.1%	17.1%

8. Improvements in Function (MDS, Short Stay)<sup>†</sup>  

Quarter	Facility	State	Nation
2018Q1	64.7%	63.7%	67.9%
2018Q2	66.8%	64.1%	67.9%
2018Q3	61.7%	63.2%	68.2%
2018Q4	51.3%	61.2%	66.8%
2019Q1	55.3%	59.6%	67.1%
2019Q2	60.0%	58.5%	67.4%
2019Q3	58.3%	57.0%	67.6%
2019Q4	62.0%	56.0%	68.0%

See page 2 for data footnotes and updates.

**Quality Measure Progress**

Quality Improvement Organizations (IPRO) and HealthCentric Advisors (QIARANT) are providing this report. Data posted on data.medicare.gov as of July 2020.

5. Antipsychotic Medication Use (MDS, Long Stay)  

Quarter	Facility	State	Nation
2018Q1	13.0%	11.3%	15.2%
2018Q2	13.0%	11.0%	15.0%
2018Q3	12.6%	10.7%	14.6%
2018Q4	12.2%	10.3%	14.6%
2019Q1	12.2%	10.0%	14.6%
2019Q2	15.7%	10.0%	14.6%
2019Q3	19.3%	10.1%	14.5%
2019Q4	18.1%	10.2%	14.2%

6. Antipsychotic Medication Use (MDS, Short Stay)<sup>†</sup>  

Quarter	Facility	State	Nation
2018Q1	2.9%	2.0%	1.9%
2018Q2	0.9%	2.1%	1.9%
2018Q3	1.9%	1.9%	1.9%
2018Q4	3.4%	1.7%	1.8%
2019Q1	3.1%	1.4%	1.8%
2019Q2	1.8%	1.4%	1.8%
2019Q3	0.9%	1.3%	1.8%
2019Q4	0.0%	1.1%	1.8%

7. Ability to Move Independently Worsened (MDS, Long Stay)<sup>†</sup>  

Quarter	Facility	State	Nation
2018Q1	19.6%	18.2%	18.3%
2018Q2	26.5%	18.5%	18.2%
2018Q3	23.5%	18.8%	18.3%
2018Q4	21.5%	18.6%	18.3%
2019Q1	29.3%	18.1%	17.9%
2019Q2	28.7%	18.5%	17.7%
2019Q3	17.8%	19.0%	17.5%
2019Q4	20.7%	19.1%	17.1%

8. Improvements in Function (MDS, Short Stay)<sup>†</sup>  

Quarter	Facility	State	Nation
2018Q1	64.7%	63.7%	67.9%
2018Q2	66.8%	64.1%	67.9%
2018Q3	61.7%	63.2%	68.2%
2018Q4	51.3%	61.2%	66.8%
2019Q1	55.3%	59.6%	67.1%
2019Q2	60.0%	58.5%	67.4%
2019Q3	58.3%	57.0%	67.6%
2019Q4	62.0%	56.0%	68.0%

See page 2 for data footnotes and updates.

# 1. Nursing Home Standard Analytic Reports (SAR)

- IPRO provides Nursing Homes a quarterly Standard Analytic Report (SAR) on quality measures.
- The report uses publicly available data from Care Compare to highlight performance on the quality measures for the Five-Star Quality Measure (QM) rating (9 long-stay measures and 6 short-stay measures) as well as 4 additional MDS-based quality measures for influenza and pneumococcal vaccinations.
- Our team is available to help providers use these data to help prioritize quality improvement efforts.



■ Healthcentric  
Advisors  
■ Qlarant

QIN-QIO  
Quality Innovation Network -  
Quality Improvement Organizations  
CENTERS FOR MEDICARE & MEDICAID SERVICES  
QUALITY IMPROVEMENT & INNOVATION GROUP

# 1. Nursing Home Standard Analytic Reports (SAR)

- **Access:** We have established a secure portal, **SEND IPRO**, that will allow nursing home providers to access and download these (current and archived) reports at any time.
- **Secure:** Access to the SEND IPRO portal is limited to identified users for each facility, so no one outside of your facility will be able to access or view your specific reports.




■ Healthcentric  
Advisors  
■ Qlarant

QIN-QIO  
Quality Innovation Network -  
Quality Improvement Organizations  
CENTERS FOR MEDICARE & MEDICAID SERVICES  
IQALITY IMPROVEMENT & INNOVATION GROUP

# Accessing Your Data Reports

Find it here: <https://send.ipro.org>

Access Your Data Reports	
<ol style="list-style-type: none"><li>1) Access the portal @ <a href="https://send.ipro.org">https://send.ipro.org</a></li><li>2) Enter your username: (your email)</li><li>3) Enter your initial temporary password: <b>changethispassword</b></li><li>4) Click <b>Login</b></li></ol>	 <p>The screenshot shows the login interface for send.ipro.org. It features the IPRO logo and the text 'send.ipro.org' at the top. Below this are two input fields: 'Username' and 'Password'. There is a 'Remember Me' checkbox and a 'Login' button. A link for 'I forgot my password' is located at the bottom left of the login form.</p>



Healthcentric  
Advisors  
Qiarant

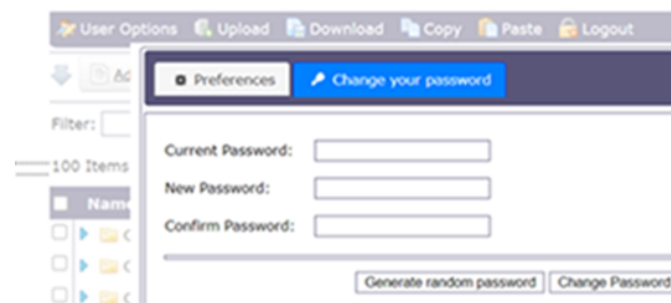
QIN-QIO  
Quality Innovation Network -  
Quality Improvement Organizations  
CENTERS FOR MEDICARE & MEDICAID SERVICES  
IQALITY IMPROVEMENT & INNOVATION GROUP

# 1. Nursing Home Standard Analytic Reports (SAR)

Upon initial login, you'll need to update your password

1. In the top left portion of the SEND window, click on **User Options**
2. In the pop up window, click on the **Change your password** tab
3. In the Current Password field, enter: **changethispassword**
4. Enter your desired password in the New Password and Confirm Password Fields

Once you've created a new password, you can access your reports.

A screenshot of the SEND user interface. At the top, there is a navigation bar with 'User Options', 'Upload', 'Download', 'Copy', 'Paste', and 'Logout'. Below this, a 'Preferences' window is open, showing a 'Change your password' tab. The form contains three input fields: 'Current Password:', 'New Password:', and 'Confirm Password:'. At the bottom of the form, there are two buttons: 'Generate random password' and 'Change Password'.

- **IMPORTANT:** A SEND user guide ([https://drive.google.com/file/d/1a2Ri0qT7tOV70BZlh\\_5mVTwZT\\_8BNokP/view?usp=sharing](https://drive.google.com/file/d/1a2Ri0qT7tOV70BZlh_5mVTwZT_8BNokP/view?usp=sharing)) is available if needed. In the event that you forget your password or are locked out, try using the "I forgot my password" link to reset.
- If you require additional technical support with your SEND IPRO account, email [send@support.ipro.us](mailto:send@support.ipro.us)



Healthcentric  
Advisors  
Qlarant

QIN-QIO  
Quality Innovation Network -  
Quality Improvement Organizations  
CENTERS FOR MEDICARE & MEDICAID SERVICES  
EQUALITY IMPROVEMENT & INNOVATION GROUP

# Standard Analytic Reports

Once inside, you will find your facility folder with data reports.

The first page of the report shows you a snapshot of your quality measures (QM).

## Standard Analytic Report Nursing Home Quality Measures



Healthcentric  
Advisors  
Qlarant

QIN-QIO  
Quality Innovation Network -  
Quality Improvement Organizations  
CENTERS FOR MEDICARE & MEDICAID SERVICES  
QUALITY IMPROVEMENT & INNOVATION GROUP

Provider: [REDACTED]

Data posted on data.medicare.gov as of July 2022

Attached is your Standard Analytic Report for 2022Q1, which provides quality measures data about your nursing home.

The IPRO QIN-QIO shares this report quarterly after Medicare Compare is updated. It includes graphs and statistics about the quality measures in the Five-Star Quality Measure (QM) rating (9 long-stay measures and 6 short-stay measures) as well as 4 additional MDS-based quality measures for influenza and pneumococcal vaccinations.

### Five Star Quality Measure Summary

Quality Measure	Measure Period	Your Facility's Score	State Average	For this measure...
<b>Long Stay Measures</b>				
Help with ADL Increased	2021Q2-2022Q1	20.8%	16.6%	▼ Lower score is better
Indwelling Catheter	2021Q2-2022Q1	1.4%	1.2%	▼ Lower score is better
Urinary Tract Infection	2021Q2-2022Q1	1.1%	2.0%	▼ Lower score is better
Falls with Major Injury	2021Q2-2022Q1	2.2%	3.4%	▼ Lower score is better
Antipsychotic Medication Use	2021Q2-2022Q1	11.1%	15.7%	▼ Lower score is better
Ability to Move Independently Worsened	2021Q2-2022Q1	36.9%	21.6%	▼ Lower score is better
High-Risk Pressure Ulcers	2021Q2-2022Q1	4.4%	6.2%	▼ Lower score is better
Hospitalizations per 1,000 Resident Days	2021Q1-2021Q4	1.785	1.514	▼ Lower score is better
Outpatient ED Visits per 1,000 Resident Days	2021Q1-2021Q4	0.649	0.716	▼ Lower score is better
<b>Short Stay Measures</b>				
Antipsychotic Medication Use	2021Q2-2022Q1	0.4%	1.6%	▼ Lower score is better
Improvements in Function	2021Q2-2022Q1	70.7%	75.2%	▲ Higher score is better
Pressure Ulcers/Pressure Injuries New or Worsened	2020Q4-2021Q3	1.0%	N/A	▼ Lower score is better
Rehospitalized after Nursing Home Admission	2021Q1-2021Q4	23.9%	22.5%	▼ Lower score is better
Had Outpatient ED Visit	2021Q1-2021Q4	6.3%	11.0%	▼ Lower score is better
Successful Return to Home and Community (SNF QRP)	2019Q3-2021Q2	57.6%	N/A	▲ Higher score is better

Five-Star Quality Measure Rating: ★ ★ ★ ★

Note: Orange shading indicates that your facility's score is worse than the state average.

You can use the information about your QM performance to prioritize your quality improvement efforts and improve your Five-Star QM Rating. For example, you may want to select a few QMs where your performance is worse than the state average. Improving your performance on these measures can help to increase your QM Rating.

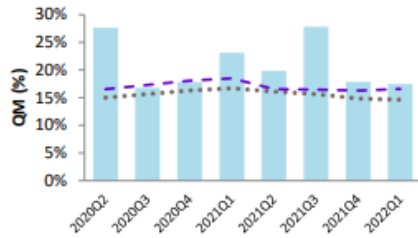


## Quality Measure Progress

Provider:  Data posted on data.medicare.gov as of July 2022

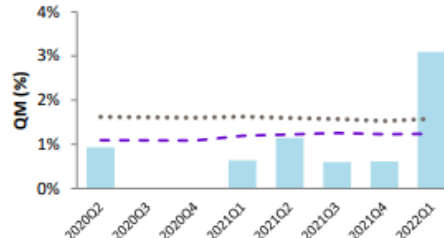
■ Facility 
 - - - State 
 - - - - - Nation

### 1. Increased Help with Daily Activities (MDS, Long Stay)



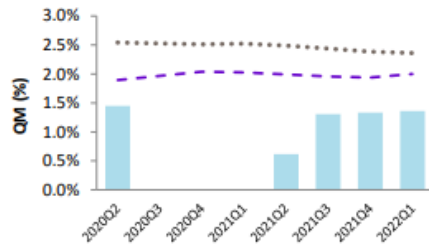
Quarter	Facility	State	Nation
2020Q2	27.6%	16.6%	15.0%
2020Q3	16.8%	#N/A	#N/A
2020Q4	17.8%	18.1%	16.3%
2021Q1	23.1%	18.5%	16.7%
2021Q2	19.9%	16.5%	16.1%
2021Q3	27.8%	16.4%	15.7%
2021Q4	17.9%	16.3%	14.9%
2022Q1	17.5%	16.6%	14.6%

### 2. Indwelling Catheter (MDS, Long Stay)<sup>†</sup>



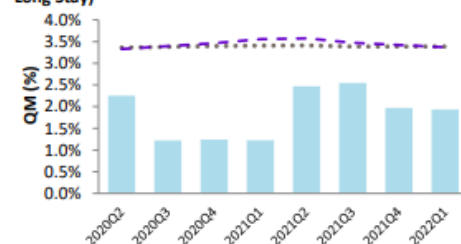
Quarter	Facility	State	Nation
2020Q2	0.9%	1.1%	1.6%
2020Q3	0.0%	#N/A	#N/A
2020Q4	0.0%	1.1%	1.6%
2021Q1	0.6%	1.2%	1.6%
2021Q2	1.1%	1.2%	1.6%
2021Q3	0.6%	1.3%	1.6%
2021Q4	0.6%	1.2%	1.5%
2022Q1	3.1%	1.2%	1.6%

### 3. Residents with a UTI (MDS, Long Stay)



Quarter	Facility	State	Nation
2020Q2	1.4%	1.9%	2.5%
2020Q3	0.0%	#N/A	#N/A
2020Q4	0.0%	2.0%	2.5%
2021Q1	0.0%	2.0%	2.5%
2021Q2	0.6%	2.0%	2.5%
2021Q3	1.3%	2.0%	2.4%
2021Q4	1.3%	1.9%	2.4%
2022Q1	1.4%	2.0%	2.4%

### 4. Residents with One or More Falls with Major Injury (MDS, Long Stay)



Quarter	Facility	State	Nation
2020Q2	2.3%	3.3%	3.4%
2020Q3	1.2%	#N/A	#N/A
2020Q4	1.2%	3.5%	3.4%
2021Q1	1.2%	3.6%	3.4%
2021Q2	2.5%	3.6%	3.4%
2021Q3	2.5%	3.5%	3.4%
2021Q4	2.0%	3.4%	3.4%
2022Q1	1.9%	3.4%	3.4%

These reports help provide valuable data to guide your facility's QAPI Program, Performance Improvement Projects. Because these reports provide such valuable data, it can help you and your team narrow down the quality measures you want to prioritize.

## 2. Coaching & Technical Assistance for Quality Improvement & NHSN

- We'll meet with you and/or your team
- Assist in putting together an Action Plan
- Help focus Quality Improvement efforts providing guidance and tools
- Assist with your most challenging issues
- Provide NHSN support

Examples of our work: We've helped providers with dining issues, Shift Coach programs, cohorting and visitation plans, policies and procedures, and post survey action



■ Healthcentric  
Advisors  
■ QIarant

QIN-QIO  
Quality Innovation Network -  
Quality Improvement Organizations  
CENTERS FOR MEDICARE & MEDICAID SERVICES  
IQALITY IMPROVEMENT & INNOVATION GROUP

# 3. Tools and Resources

## Popular Tools:

- COVID-19 Booster Power Point for Resident & Family Council Meetings
- Monthly Falls Tracking Form and Guide
- Antibiotic Tracking tool
- Checklist for New Positive COVID-19 Area/Unit

### A Guide to IPRO QIN-QIO Data Dashboards & Reports

July 19, 2022

IPRO QIN-QIO offers a number of data reports, dashboards and assessment tools to assist providers with identifying areas of opportunity and compare their facilities with community or state level data. This guide provides a comprehensive list and explains how to access the individual reports and dashboards.

### A Quality Measure Case Study – High Risk Pressure Ulcers

September 15, 2022

This is a video taking the audience through one quality measure, in this case High Risk Pressure Ulcers, and tying the guidance from the RAI Manual to the specific quality measure specifications to accurately code and honestly reflect the nursing home population.

### Advancing Anticoagulation Stewardship: A Playbook

August 25, 2022

The AC Forum, in partnership with FDA, identified seven Core Elements for improving systemic management of anticoagulants. The Playbook, developed with input from more than 30 experts, offers detailed strategies for each Core Element and is designed to be used by organizations establishing or considering Anticoagulation Stewardship programs, as well as those with existing programs in place. While all seven elements are important for implementation of a stewardship initiative, the first Core Element—securing the commitment of administrative leadership—is a foundational priority to ensure success and sustainability.

### Adverse Drug Events (ADEs)

March 1, 2022

This is suitable for Nursing Homes, and could be used for other settings. It is intended to educate staff on adverse drug events (ADEs) including definition, identification, common ADEs, causes of ADEs, and generalized facts about ADEs.

### American Geriatrics Society Updated Beers Criteria for Potentially Inappropriate Medication Use in Older Adults

#### HOW TO USE THE RESOURCE PICKER

To search resources by focus area, simply click on the box to the left of the focus area below.

The number following each focus area indicates how many different resources exist for each focus area.

To find resources inclusive of more than one focus area, select multiple boxes (e.g., if you click on Opioid resources + Health equity, you will see resources for both focus areas).

You must then unclick each box to clear the filters.

Additionally, you may type in free text in the search box and click the SUBMIT button below.

#### RESOURCE PICKER

- Focus Area
- Adverse drug event resources (12)
  - Anticoagulant resources (3)
  - Antimicrobial resources (2)
  - Care coordination (8)
  - COVID-19 (5)
  - COVID-19: Nursing Homes (8)
  - Data reporting (NHSN) (1)
  - Diabetes (2)
  - Diabetes medication resources (2)
  - Emergency management/preparation (1)
  - Falls (2)
  - Health information technology (1)
  - Immunizations (COVID, Influenza, PNE) (3)
  - Infection prevention (4)
  - Medication reconciliation resources (2)
  - Nursing Home Quality (35)
  - Opioid/pain management resources (5)
  - Patient and family engagement (2)
  - Prevention/management of chronic health conditions (2)
  - Quality Improvement Resources (15)
  - Quality measures (QPP, HRRP, QIP) (1)
  - Readmissions (1)
  - Spanish (1)
  - Workforce engagement (1)

Free text search

SUBMIT

#### LATEST ADDITIONS

- Influenza What You Need to Know  
November 30, 2022
- Pneumococcal Vaccine Flyer  
November 30, 2022
- COVID-19 Vaccine Flyer  
November 30, 2022
- Medications for Adults

### 3. Peer to Peer Sharing Calls

---

**IP3** - Infection Prevention **for** Infection Preventionist **by** an Infection Preventionist! Thursdays @ 11

**Affinity Groups** - Vax Chat- qo Thursday @7:45; C-Diff; Opioids

**MOUD** - supporting providers interested in improving care to people with Substance Use Disorder (SUD)



■ Healthcentric  
Advisors  
■ Qlarant

QIN-QIO  
Quality Innovation Network -  
Quality Improvement Organizations  
CENTERS FOR MEDICARE & MEDICAID SERVICES  
EQUALITY IMPROVEMENT & INNOVATION GROUP

## 5. Webinars & Education

Antipsychotics & Behaviors, Boosting Quality Measure Rating & QRP, Boosting your Staffing Rating, Chronic Kidney Disease, Clostridium difficile (C. diff), COVID-19, Data Collection Training, Data Stratification, Data Validation, dementia care, Enhancing your Compliance Awareness, falls, Flu & Pneumo QMs and Strategies, geriatric challenges, Infection Control, Making Data Meaningful and Actionable, Multidrug-Resistant Organisms (MDROs), Opioid Use Disorder & Related Behaviors, Organizational Infrastructure & Culture, pressure ulcers, QAPI, readmissions, Refreshing your Quality Improvement Culture, Sepsis, transitions of care, UTIs and Indwelling Catheters, Vaccination

...and wait until you see ... 2023!!



■ Healthcentric  
Advisors  
■ Qlarant

QIN-QIO  
Quality Innovation Network -  
Quality Improvement Organizations  
CENTERS FOR MEDICARE & MEDICAID SERVICES  
| QUALITY IMPROVEMENT & INNOVATION GROUP

# Testimonials

---

"I've learned to change the ways we deliver our message from negative about the vaccine into a positive"

"I am the IP nurse here at my facility and because of the Booster Blitz I host clinics"

"Because of the Booster Blitz we organized a #Boost-a-Thon for Omicron"

"Because of the Booster Blitz we have had several booster clinics and are giving 2nd boosters to staff 50+ today."

"We had a week called booster blitz we did booster clinics every day for a week"

"I've been using the antibiotic tracking tool for a while now and DOH is always happy to hear we use it."

"Because of the Booster Blitz we had a booster clinic NJ mandated the vaccine and booster after the supreme court decision"

"Your Booster Blitz campaign helped me with the in-services for the nursing staff"

# Contact us!

Joshua Clodius [jclodius@healthcentricadvisors.org](mailto:jclodius@healthcentricadvisors.org)

Quality Improvement Specialist:

MA, CT, ME, NH, VT, RI

Mary Ellen Casey [mcasey@healthcentricadvisors.org](mailto:mcasey@healthcentricadvisors.org)

Sr. Quality Improvement Manager:

MA, CT, ME, NH, VT, RI

Nelia Odom [nodom@healthcentricadvisors.org](mailto:nodom@healthcentricadvisors.org)

Quality Improvement Manager:

MA, CT, ME, NH, VT, RI

Marci Medley [medleym@qlarant.com](mailto:medleym@qlarant.com)

Quality Improvement Consultant: MD, DE, DC

Darlene Shoemaker [shoemakerd@qlarant.com](mailto:shoemakerd@qlarant.com)

Quality Improvement Consultant: MD, DE, DC

Shirlynn Schaefer [shafers@qlarant.com](mailto:shafers@qlarant.com)

Project Manager II: MD, DE, DC

Marguerite McLaughlin [mmclaughlin@healthcentricadvisors.org](mailto:mmclaughlin@healthcentricadvisors.org)

Director of Education, Task 1 Nursing Home Lead

Danyce Seney [DSeney@ipro.org](mailto:DSeney@ipro.org)

Quality Improvement Specialist: NY, NJ, OH

Amy Stackman [astackman@ipro.org](mailto:astackman@ipro.org)

Quality Improvement Specialist: NJ, NY, OH

Tammy Henning [thinning@ipro.org](mailto:thinning@ipro.org)

Quality Improvement Specialist: NJ, NY, OH

Maureen Valvo [mvalvo@ipro.org](mailto:mvalvo@ipro.org)

Senior Quality Improvement Specialist: NJ, NY, OH

David Johnson [djohnson@ipro.org](mailto:djohnson@ipro.org)

Senior Quality Improvement Specialist: NJ, NY, OH

Pauline Kinney [pkkinney@ipro.org](mailto:pkkinney@ipro.org)

Senior Quality Improvement Specialist: NJ, NY, OH

Charlotte Gjerloev [gjerloevc@qlarant.com](mailto:gjerloevc@qlarant.com)

Project Director: MD, DE, DC

Melanie Ronda [mronda@ipro.org](mailto:mronda@ipro.org)

Assistant Director & Nursing Home Lead: NJ, NY, OH



■ Healthcentric  
Advisors  
■ Qlarant

QIN-QIO  
Quality Innovation Network -  
Quality Improvement Organizations  
CENTERS FOR MEDICARE & MEDICAID SERVICES  
QUALITY IMPROVEMENT & INNOVATION GROUP