

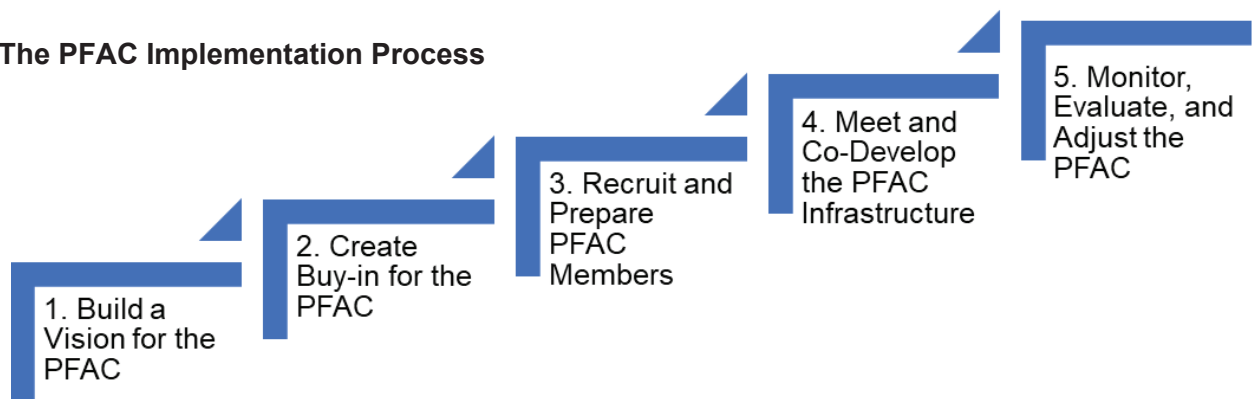
The Self-Directed Learning Series for IPRO HQIC Hospitals

Purpose

- The goal of this learning series is to help a team of hospital employees and patient and family advisors implement a functioning and sustainable patient and family advisory council or PFAC to meet PFE Best Practice 5.
- You will learn the process and steps required to plan and initiate a PFAC.
- The learning series includes an introductory video and five learning modules—one for each of the five steps of the process (illustrated below).

What is PFE Best Practice 5?
Hospitals are required to have at least one active Person and Family Engagement Committee, Patient and Family Advisory Council (PFAC), or other committee (e.g., Patient Safety) with full membership positions for patient or family representatives.

The PFAC Implementation Process



Background

The series has two major components (1) the PFAC Planning Tool which includes tools and activities that your hospital can use to create and sustain a Patient and Family Advisory Council (PFAC); (2) six pre-recorded learning modules of the *Creating and Sustaining a Patient and Family Advisory Council to Improve Patient Safety and Enhance Quality Improvement*.

How to Access

- Go to [IPRO Learn: Log in to the site](#) to login or create a new account. More information about this process is available on the IPROLearn Account Creation Instructions
- Under “all courses” search for *PFAC Learning Series*.
- Start with the introductory video and work your way through the five learning modules at your own pace!
- Revisit the modules to go over materials when you need a refresher.



- QIN-QIO
- HQIC

NQIC
Network of Quality Improvement and
Innovation Contractors
CENTERS FOR MEDICARE & MEDICAID SERVICES
EQUALITY IMPROVEMENT & INNOVATION GROUP

IPROLearn

Account Creation Instructions

1. Go to: <https://qin.iprolearn.org>

IPRO ■ QIN-QIO ■ HQIC

NQIC
Network of Quality Improvement and
Innovation Contractors
CENTERS FOR MEDICARE & MEDICAID SERVICES
EQUALITY IMPROVEMENT & INNOVATION GROUP

Sign In

Username / email

Password

Remember username

[Forgot Password?](#)

Log in

No Account? [Create new account](#)

2. Click Create new account

3. Read through the
IPRO Terms of Use

IPRO QIN Learning

[Home](#) / [Policies and agreements](#) / [IPRO Terms of Use](#)

IPRO Terms of Use

Welcome to IPRO. By using our Web site, you agree to the following terms of use, which constitute an agreement between IPRO and you. We may change these terms from time to time.

Disclaimer

The information provided on this site is intended for the sole purpose of educating the user regarding various topics related to health care. This information should not be used in place of consultation with a health care provider, and if the user has any questions regarding a particular condition or circumstance, she/he is encouraged to contact her/his health care provider. This site is provided as is without warranties of any kind, expressed or implied, including but not limited to any

Consequences

If you don't comply with these terms, we have the right to suspend or eliminate your account, and remove any information you have placed on our site. We may also take any legal action we think is appropriate. If your violation of this agreement causes harm to others, you agree to hold IPRO harmless against any liability for that harm.

Questions or Concerns about Our Terms of Use

For questions or concerns about these terms of use, please send an e-mail to support@ipro.us.

I agree to the IPRO Terms of Use

[Back to top](#) ▲

4. Click "I agree to the
IPRO Terms of Use"



QIN-QIO
HQIC

NQIIC
Network of Quality Improvement and
Innovation Contractors
CENTERS FOR MEDICARE & MEDICAID SERVICES
EQUALITY IMPROVEMENT & INNOVATION GROUP

Sign Up

▼ Collapse all

▼ Fill in the fields below

Email address

Email address

Email address (again)

Email address (again)

The password must have at least 8 characters, at least 1 digit(s), at least 1 lower case letter(s), at least 1 upper case letter(s), at least 1 special character(s) such as as *, -, or #

Password

[Click to enter text](#)

First name

First name

Last name

Last name

▼ Additional Info

Job Title

Job Title

Setting

Choose...

CCN

No selection

Type your CCN or Facility Names

QIN Network Test Facility | 123456

ST JOSEPH'S CENTER | 075001

WINDSOR HEALTH AND REHABILITATION CENTER, LLC | 075011

CRESTFIELD REHABILITATION CENTER & FENWOOD

The MANOR | 075013

MONTOWESE HEALTH & REHABILITATION CENTER |

5. Enter your information on the Sign Up form:

- Email address
- A password that you create
- First Name
- Last Name
- Job Title
- Setting
- CCN

(If you don't know your facility/CCN, select it from the drop down list.)

6. Once you have entered information into all of the fields, click "Create my new account."

CCN

x ST JOSEPH'S CENTER | 075001

Type your CCN or Facility Names

Create my new account

Cancel

7. Click Continue and then check your email.

IPRO QIN Learning

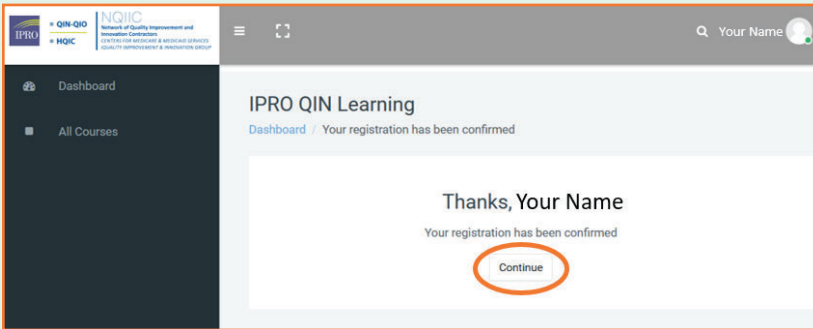
[Home](#) / Confirm your account

An email should have been sent to your address at **Your email address**

It contains easy instructions to complete your registration.

If you continue to have difficulty, contact the site administrator.

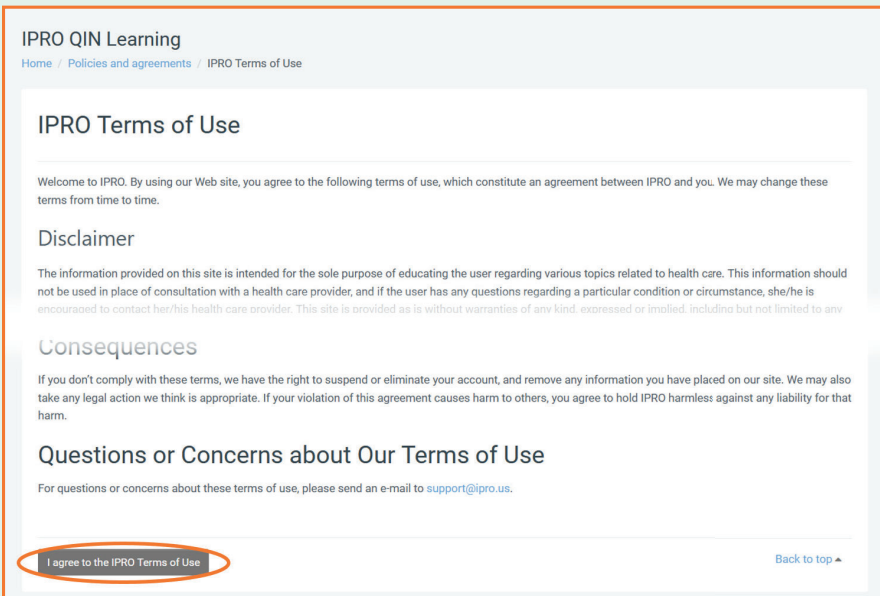
Continue



8. Once in your inbox, look for an email titled “IPRO QIN Learning: account confirmation.”

9. Click the link in the email to confirm your account to return to IPRO QIN Learning.

10. Click Continue.



11. You will need to agree to the IPRO Terms of Use again to be taken to your Learning Dashboard.