Welcome to the webinar:

Current Best Practices for COVID-19 Management in Skilled Nursing Facilities

The webinar will begin at 10:30

June 4, 2020
Current Best Practices for COVID-19 Management in Skilled Nursing Facilities

COVID-19 Workshop Series

June 4, 2020
Housekeeping and Requests

For today’s call, everyone is muted.

- Please use the Chat box (right side of your screen) for questions and comments.
  - This webinar will be presented in an interview style, question and answer format and is intended to be conversational versus PowerPoint based. Although we have a variety of questions prepared, we want to answer YOUR questions – please type questions in the Chat box and send to “all participants”

- If we are unable to get to your question today, we will follow up with you

- Use to the Chat box to let us know who’s here today – your name, organization and role
The IPRO QIN-QIO
Who We Are

The IPRO QIN-QIO
• A federally funded Medicare Quality Innovation Network – Quality Improvement Organization
• 12 regional CMS QIN-QIOs nationally

IPRO:
New York, New Jersey, Ohio

Healthcentric Advisors:
Maine, New Hampshire, Vermont, Massachusetts, Connecticut, Rhode Island

Qlarant:
Maryland, Delaware, District of Columbia

Working to ensure high-quality, safe healthcare for 20% of the nation’s Medicare FFS beneficiaries
Focus Areas Across Settings

Nursing Homes
✔ Working with more than 1,500 of the nursing homes in the region
✔ Members collaborating to improve outcomes for the communities they serve:

Community Coalitions
✔ Communities that encompass at least 65% of the Medicare beneficiaries in each state

Cross-Cutting Priority Areas
• Health Information Technology
• Health Equity
• Trauma-Informed Care
• Patient & Family Engagement
• Rural Health
• Vulnerable Populations

Focus Areas Across Programs
- Behavioral Health & Opioid Use
- Patient Safety
- Chronic Disease Self-Management
- Care Transitions
- Nursing Home Quality
- Acute Care Hospitals
- Critical Access Hospitals
- Federally Qualified Health Centers
- Home Health Agencies
- Skilled Nursing Facilities
- Physician Practices
- Pharmacies
- Community Based Organizations
Guest Speaker: Ghinwa Dumyati, MD

- Infectious Diseases Physician and Professor of Medicine. She directs the Communicable Diseases and Surveillance Program at the Center for Community Health and Prevention, University of Rochester Medical Center, Rochester, New York.

- Dr. Dumyati has over 80 peer-reviewed publications and book chapters to her credit, including multiple papers relating to infectious disease among seniors and in senior care settings.

Moderator: Anne Myrka, BS Pharm, MAT – Senior Director and Pharmacist IPRO

Chat Monitor: Terry Lubowski, PharmD – Pharmacist, Quality Improvement and Task Lead, Nursing Home Quality Improvement Initiative
Presentation Overview

Objectives

• Describe the most current knowledge regarding COVID-19 transmission
• Discuss facility-specific best practices to avoid COVID-19 infection and transmission
• Characterize strategies for testing patients and facility staff
• Identify pitfalls associated with suboptimal outcomes

NOTE: Answers to questions are provided with the understanding that new scientific understandings regarding coronavirus can emerge daily and rapid changes can occur in both federal and state level policies. Always follow the most stringent regulation, whether it be Federal or State, and ensure that your policies reflect regulations and that your staff is trained.
CMS released initial NHSN nursing home data on 6/1/2020; data as of 5/24/20


CMS 6/1/20 Memo on COVID-19 Survey Activities, CARES Act Funding, Enhanced Enforcement for Infection Control deficiencies, and Quality Improvement Activities in Nursing Homes


- CMS specifically offers QIN-QIO quality improvement assistance for nursing home infection prevention and control
Key Takeaways

• Skilled nursing facilities should be aware of common infection control non-compliance identified on focused surveys

• Use of evidence based infection prevention and control best practices can decrease coronavirus transmission and infection in skilled nursing facilities

• New tools and resources are emerging rapidly, highlighting the importance of collaborative learning and action activities and networks
Federal Resources


• Preparedness Checklist for Nursing Homes and Other Long-Term Care Settings: https://www.cdc.gov/coronavirus/2019-ncov/hcp/long-term-care-checklist.html


• CDC guidance on Engineering controls using the building ventilation system which are based on Guidance for Building Operations During the COVID-19 Pandemic
Infection Control Best Practice Resources

- **Universal and Serial Laboratory Testing for SARS-CoV-2 at a Long-Term Care Skilled Nursing Facility for Veterans — Los Angeles, California, 2020** After identification of two cases of COVID-19 in an SNF in Los Angeles, universal, serial reverse transcription–polymerase chain reaction (RT-PCR) testing of residents and staff members aided in rapid identification of additional cases and isolation and co-horting of these residents and interruption of transmission in the facility.


- **CMS Toolkit on State Actions to Mitigate COVID-19 in Nursing Homes** provides up to date best practices on state level actions to improve access to PPE, testing, co-horting, cleaning & disinfection, etc.

- **NYC Department of Health and Mental Hygiene’s Best Practices and Good Ideas: A Handbook for Infection Control in Nursing Homes** provides best practices that come directly from nursing homes – from surveillance, hand hygiene and PPE to injection safety and environmental cleaning in an easy to use guide with good ideas for engaging staff. Based on the CDC Infection Control Assessment and Response (ICAR) program.

- **Society of Post Acute and Long Term Care** provides COVID-19 management recommendations and includes a comprehensive frequently asked questions section.

- **Mitigating the Effects of a Pandemic: Facilitating Improved Nursing Home Care Delivery Through Technology** provides recommendations on full integration of electronic health record systems, use of telehealth, use of audiovisual programs for end-of-life planning and sharing information across care settings and online learning systems for staff education.

   An evidence-based, person-centered set of recommendations that will minimize the variation of family presence policies and practice within communities and regions during challenging circumstances.


   Guides using indoor and outdoor spaces to optimize social distancing but allow residents and families to meet – glass rooms, reconfiguring foyers, common areas, continuing to use source control face coverings, etc.
Technical Assistance and Resources

To request resources or Technical Assistance from an IPRO Quality Improvement Specialist, or for any other questions regarding this webinar, please contact Anne Myrka, amyrka@ipro.org

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This material was prepared by the IPRO QIN-QIO, a collaboration of Healthcentric Advisors, Qlarant and IPRO, serving as the Medicare Quality Innovation Network-Quality Improvement Organization for the New England states, NY, NJ, OH, DE, MD, and the District of Columbia, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents do not necessarily reflect CMS policy. 12SOW-IPRO-QIN-T1-AA-20-73