Enhance the Health of Your Community













Join our Community of Care Coalition to increase the quality and performance of the health care system in your community!

The IPRO Quality Innovation Network-Quality Improvement Organization (QIN-QIO) has been designated by the Centers for Medicare & Medicaid Services (CMS) to coordinate with existing community-based efforts to form community coalitions. These coalitions drive specific results-oriented quality improvement efforts in your state.

Our approach is to connect health care organizations from across the care continuum with community-based organizations to identify community-specific needs and opportunities, share best practices, and support interventions that enhance the overall health of your community.

We invite you to join one of our Community of Care Coalitions to be part of the solution leading to improved health care and outcomes.

We'll explore opportunities to enhance patient and family engagement, better leverage health information technology, reduce health inequities, and address social determinants of health that drive unnecessary utilization and burden health care organizations.

We will work with you free of charge to implement evidence-based interventions and best practices that target your specific needs and identify measurement strategies that are feasible and allow you to track improvement in your organization and community.

Coalition Goals

Supporting our community coalitions to achieve CMS' quality aims:

- Increasing Access to Behavioral Health and Reducing Opioid Use
- Improving Patient Safety
- Preventing & Managing Chronic Disease
- Improving Care Transitions
- Enhancing Nursing Home Quality

Our clinical and quality improvement team offers technical assistance that includes

- Facilitation and support for interpretation of community-based root cause analyses;
- Expertise and guidance on selection and implementation of evidence-based and/or best practice interventions;
- Design and development of meaningful and feasible measurement strategies;
- Evaluation of the effectiveness of interventions and support of innovative strategies that sustain goals;
- On-demand web-based education from recognized subject matter experts;
- Connection with peer providers for shared learning across 11 states and the District of Columbia;
- Benchmarking and feedback data reports for comparative analysis (e.g., individual provider, community, state, and region); and
- Educational resources for clinicians, staff, patients, and residents to support enhance the health of the community you serve.

continued







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What are the expectations of participating organizations?

Commit to a Community of Care Coalition Charter

- · Identify an internal cross-functional team
- Participate in a community based root cause analysis
- Implement evidence-based and best practice interventions
- Collect and submit data
- Participate in community collaborative sessions, webinars, peer-sharing calls and affinity-learning groups, as appropriate
- Share and spread best practices with support from the IPRO QIN-QIO

Highlighted Tools and Resources

Community Coalition Building and Support

 Connecting providers and community based organizations to drive improvement in community health

Technical Assistance

 Supporting community-based data-driven improvement with evidence-based tools/resources

Learning & Action Network

 Providing education from recognized experts and offering the ability to participate in peer-sharing and affinity-based learning

For more information

This material was prepared by the IPRO QIN-QIO, a partnership of Healthcentric Advisors, Qlarant and IPRO, serving as the Medicare Quality Innovation Network-Quality Improvement Organization for the New England states, NY, NJ, OH, DE, MD, and the District of Columbia, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents do not necessarily reflect CMS policy.

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