

# NURSING HOME QUALITY IMPROVEMENT



## Partnering with more than 1,700 nursing homes to improve quality of care provided to residents

The IPRO Quality Innovation Network-Quality Improvement Organization (QIN-QIO) has been designated by the Centers for Medicare & Medicaid Services (CMS) to provide technical assistance and support to select nursing homes to improve resident outcomes, increase resident satisfaction and elevate star rating.

Through our education programs, technical assistance, collaborative sharing groups, data analysis, and tailored consulting, we can guide your staff in building and sustaining highly functioning care teams that will implement evidenced-based processes to ensure the consistent delivery of individualized, resident-centered care.

### Our Partnership Goals

Working together we will

- Assess and improve quality measures to improve your residents' experience and care, and to impact your star rating;
- Reinforce a culture of safety by reducing infections and hospital visits;
- Promote individualized care to increase satisfaction and well-being; and
- Offer our talents and skills to healthcare staff to lessen their burden so they can practice more of what they love—caring for your residents!

### Clinical and Quality Improvement

Our quality improvement team, which includes skilled clinicians, administrators, subject matter experts, and change agents with personal experience in the nursing home sector, will help you and your organization



- Make informed decisions using your data to craft solutions customized to your facility;
- Learn methods to improve your quality measures and star rating to save your bottom line and avoid penalties and fines; and
- Achieve systems change through well designed QAPI strategies.

### What will be expected of my organization?

Identify a strong care team and ensure that its members

- Actively participate in IPRO QIN-QIO-sponsored educational sessions and collaborative activities;
- Implement quality improvement strategies;
- Comply with all data collection requests; and
- Participate in a Community of Care Coalition, if one is available in your area.

### For more information

This material was prepared by the IPRO QIN-QIO, a partnership of Healthcentric Advisors, Qlarant and IPRO, serving as the Medicare Quality Innovation Network-Quality Improvement Organization for the New England states, NY, NJ, OH, DE, MD, and the District of Columbia, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents do not necessarily reflect CMS policy.

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