



New Day: Nursing Home Education Summit

IPRO QIN-QIO

New Day Conference

This material was prepared by the IPRO QIN-QIO, a Quality Innovation Network-Quality Improvement Organization, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services (HHS). Views expressed in this material do not necessarily reflect the official views or policy of CMS or HHS, and any reference to a specific product or entity herein does not constitute endorsement of that product or entity by CMS or HHS. Publication #12SOW-IPRO-QIN-T1-AA-21-501



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The IPRO QIN-QIO–Who We Are

The federally funded Medicare Quality Innovation Network – Quality Improvement Organization for 11 states and the District of Columbia

- Led by **IPRO**
- Joined by **Healthcentric Advisors (HCA)** and **Qlarant**
- Offering enhanced resources and support to healthcare providers and the patients and residents they serve
- Promoting patient and family engagement in care
- Supporting implementation and strengthening of innovative, evidence-based, and data-driven methodologies to support improvements



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The IPRO QIN-QIO–What We Do

- Work toward better care, healthier people and communities, and smarter spending
- Catalyze change through a data-driven approach to improving healthcare quality
- Collaborate with providers, practitioners and stakeholders at the community level to share knowledge, spread best practices and improve care coordination
- Promote a patient-centered model of care, in which healthcare services are tailored to meet the needs of residents



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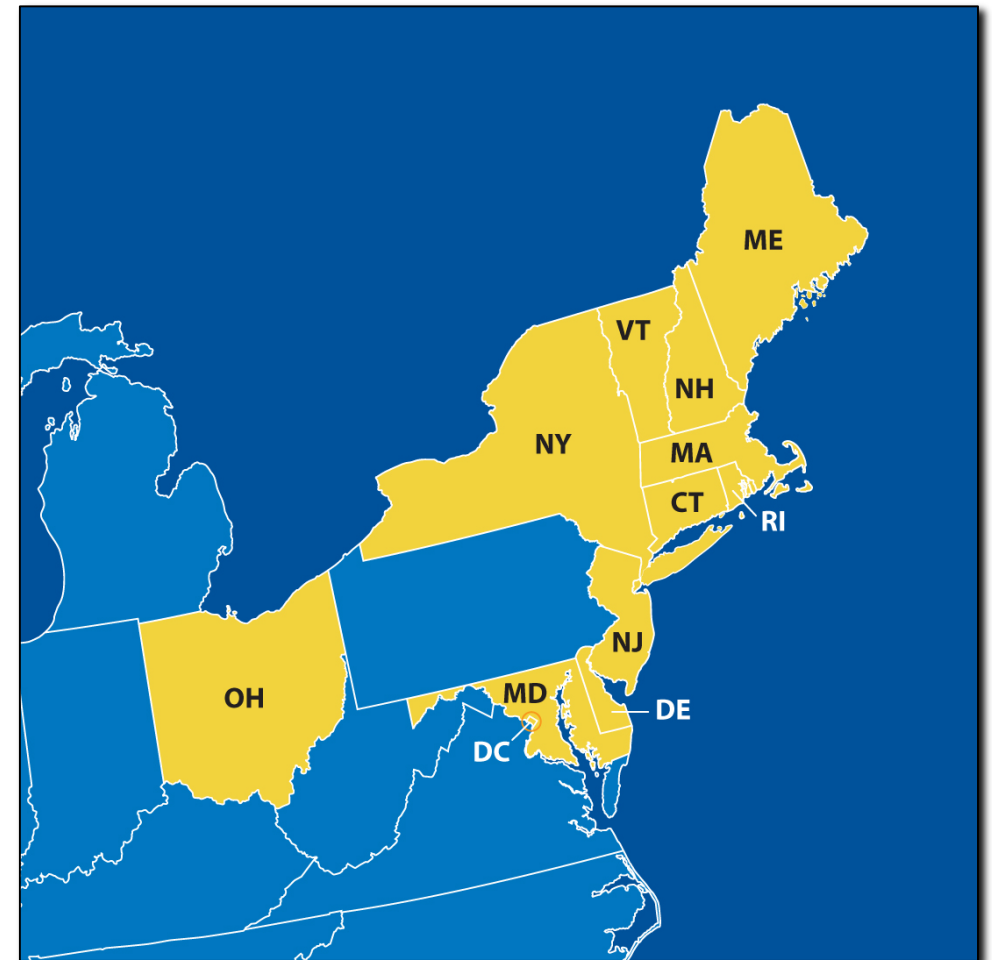
The IPRO QIN-QIO— Where We Are

The IPRO QIN-QIO Region

IPRO: New York, New Jersey, Ohio

HCA: Maine, New Hampshire, Vermont,
Massachusetts, Connecticut, Rhode Island

Qlarant: Maryland, Delaware, District of
Columbia



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Nursing Home Recruitment

The IPRO QIN-QIO is supporting 1559 Nursing Homes across the 11 states and DC

Including:

- Rural
- Vulnerable
- High numbers of 1 & 2 star nursing homes

The Breakdown

CT	88
DE	19
DC	07
ME	66
MD	104
MA	173
NH	60
NJ	110
NY	280
OH	589
RI	30
VT	34

Meet the Team

- **IPRO - NY, NJ, OH**

- **Pauline Kinney**
- **Maureen Valvo**
- **David Johnson**
- **Melanie Williams**
- **Danyce Seney**

- **Qlarant- DC, DE, MD**

- **Charlotte Gjerloev**
- **Darlene Shoemaker**

- **Healthcentric Advisors-New England**

- **Marguerite McLaughlin**
- **Josh Clodius**
- **Lara Hollands**
- **Nelia Odom**
- **Cindy Stephanopoulos**
- **Gail Patry**



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Strengths of our Team

Represented by:

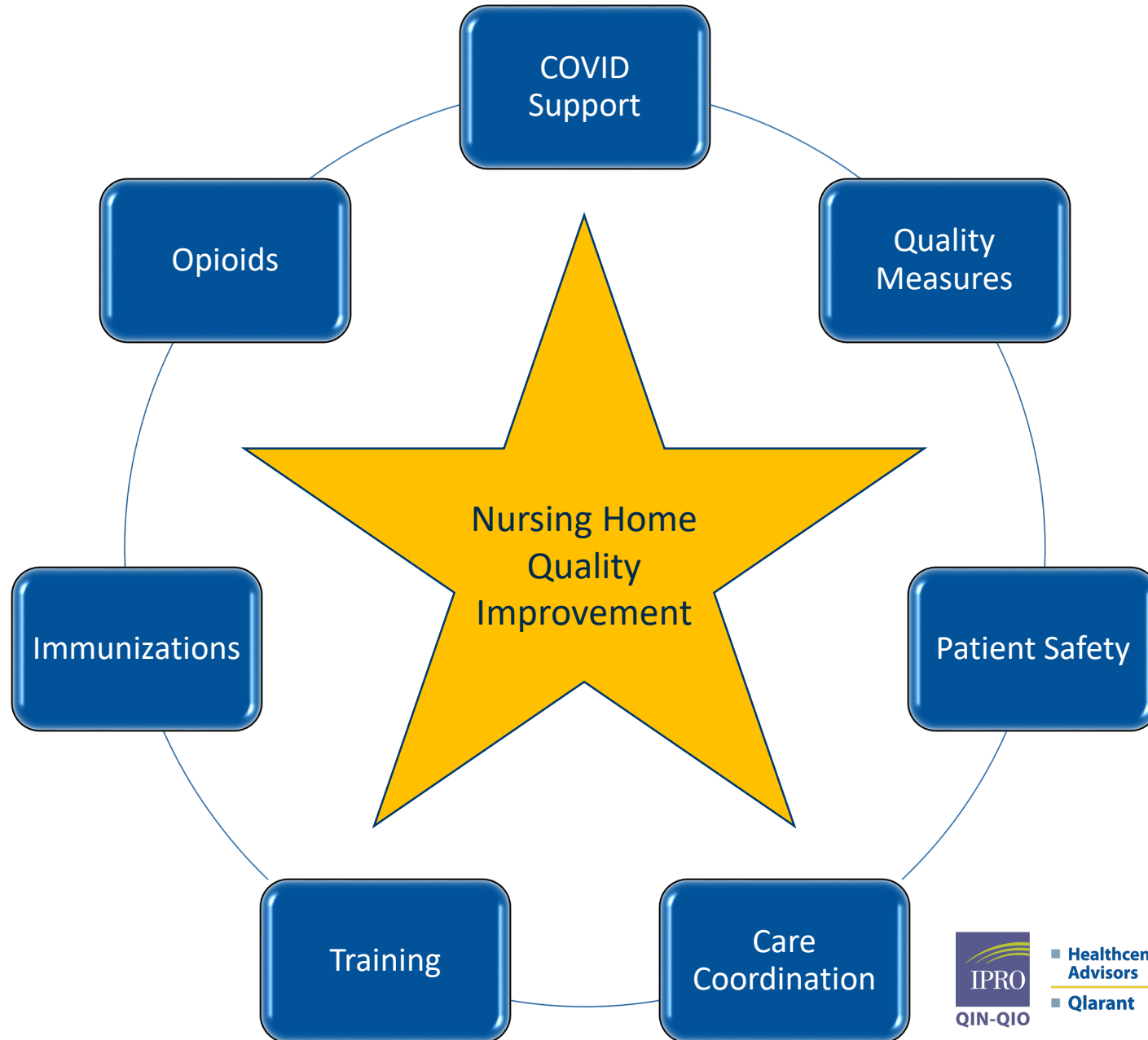
- Nurses
- Administrators
- Infection Preventionist
- Long Term Care/SNF staff
- Public Health
- Project Managers
- Educators
- Diverse skill set
- Experienced in a wide variety of special skills
- Subject Matter Expertise



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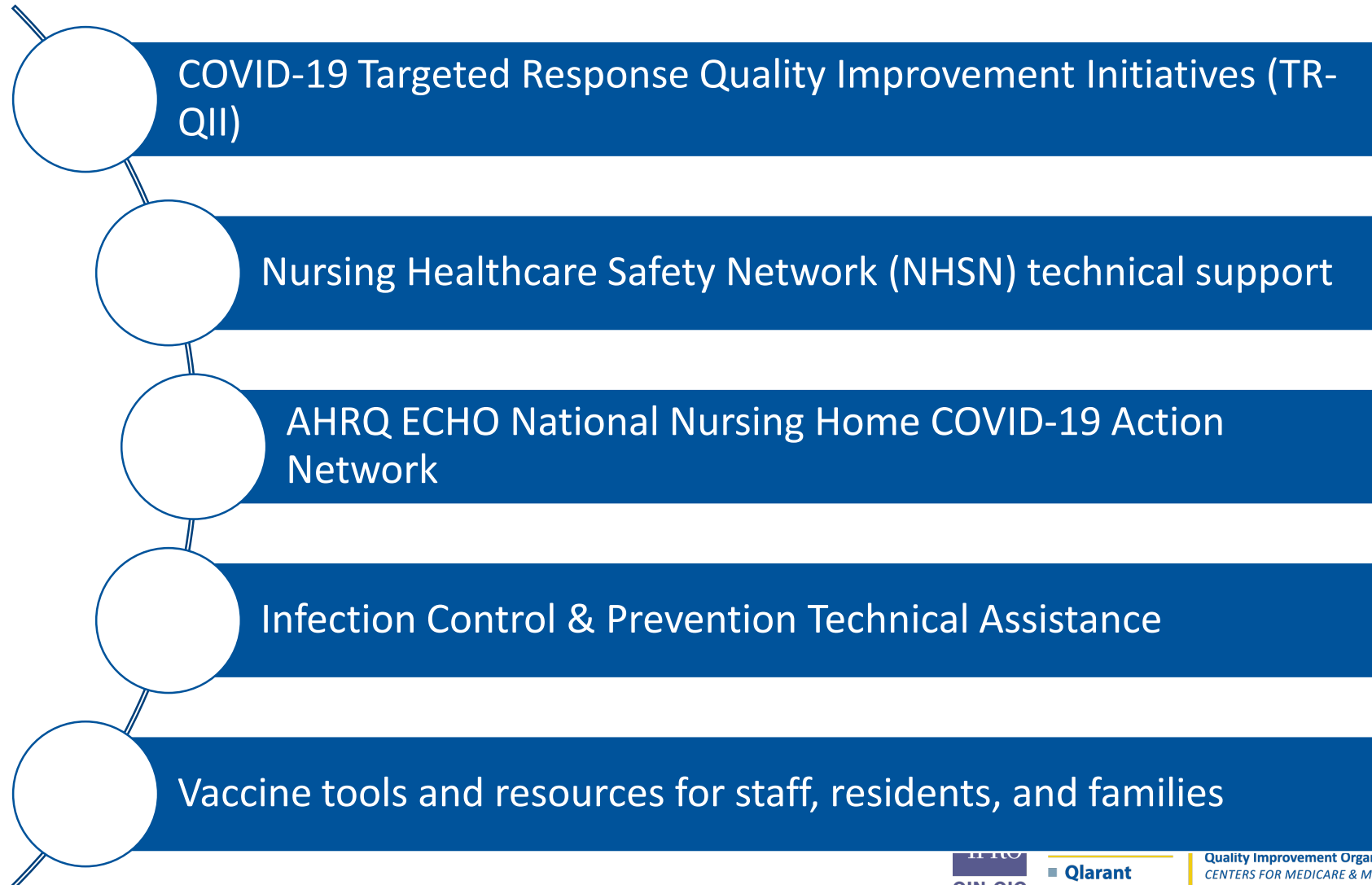
Nursing Home Program Focus Areas



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COVID Support for Nursing Homes



IPRO'S COVID-19 Approach



Broad Reach, Minimalist, Variety,
Community Building

01

BROAD REACH: Cast a wide net to as many providers as possible bringing all of IPRO's resources to bare on the challenges facing providers during the pandemic

02

MINIMALISTIC: Transform educational materials for quick, easy access and simple implementation responding to the urgent and overwhelming amount of information confronting providers . Example: "You're Valued" Vaccination Template Letter

03

VARIETY: Optimize as many channels of delivery for unique educational products and services using email, Facebook, blog, huddles, office hours, webinars

04

COMMUNITY BUILDING: Provide opportunities for support and sharing of best practices among providers. Example: Google Groups: Victory through Vaccination!

IPRO Interventions



Nursing Home Analytic Reports

Standard Analytic Report Nursing Home Quality Measures



Data posted on data.medicare.gov as of July 2020

Attached is your Standard Analytic Report for 2019Q4, which provides quality measures data about your nursing home. The IPRO QIN-QIO shares this report quarterly after Nursing Home Compare is updated. It includes graphs and statistics about the quality measures in the Five-Star Quality Measure (QM) rating (9 long-stay measures and 6 short-stay measures) as well as 9 additional MDS-based quality measures that are shared on Nursing Home Compare.

Five Star Quality Measure Summary

Quality Measure	Measure Period	Your Facility's Rate	State Average	For this measure...
Long Stay Measures				
Help with ADL Increased	2019Q1-2019Q4	19.2%	16.5%	▼ Lower rate is better
Indwelling Catheter	2019Q1-2019Q4	0.8%	1.2%	▼ Lower rate is better
Urinary Tract Infection	2019Q1-2019Q4	0.5%	2.4%	▼ Lower rate is better
Falls with Major Injury	2019Q1-2019Q4	1.2%	1.1%	▼ Lower rate is better
Antipsychotic Medication Use	2019Q1-2019Q4	16.7%	10.2%	▼ Lower rate is better
Ability to Move Independently Worsened	2019Q1-2019Q4	24.1%	19.1%	▼ Lower rate is better
High-Risk Pressure Ulcers	2019Q1-2019Q4	25.9%	13.2%	▼ Lower rate is better
Hospitalizations per 1,000 Resident Days	2019Q1-2019Q4	0.975	0.913	▼ Lower rate is better
Outpatient ED Visits per 1,000 Resident Days	2019Q1-2019Q4	0.469	0.320	▼ Lower rate is better
Short Stay Measures				
Antipsychotic Medication Use	2019Q1-2019Q4	1.5%	1.1%	▼ Lower rate is better
Improvements in Function	2019Q1-2019Q4	58.8%	56.0%	▲ Higher rate is better
Pressure Ulcers New or Worsened	2019Q1-2019Q4	1.2%	1.5%	▼ Lower rate is better
Rehospitalized after Nursing Home Admission	2019Q1-2019Q4	16.8%	18.3%	▼ Lower rate is better
Had Outpatient ED Visit	2019Q1-2019Q4	5.3%	6.5%	▼ Lower rate is better
Successful Return to Home and Community (SNF QRP)	2016Q4-2018Q3	31.7%	N/A	▲ Higher rate is better

Five-Star Quality Measure Rating: ★★★★★

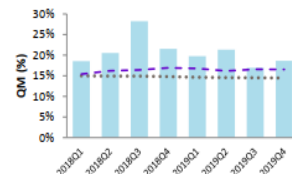
You can use the information about your QM performance to prioritize your quality improvement efforts and improve your Five-Star QM Rating. For example, you may want to select a few QMs where your performance is worse than the state average. Improving your performance on these measures can help to increase your QM Rating.

Quality Measure Progress



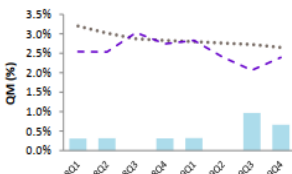
Data posted on data.medicare.gov as of July 2020

1. Increased Help with Daily Activities (MDS, Long Stay)



Quarter	Facility	State	Nation
2018Q1	18.6%	15.4%	15.0%
2018Q2	20.5%	16.2%	14.9%
2018Q3	28.2%	16.4%	14.9%
2018Q4	21.6%	16.9%	14.8%
2019Q1	19.8%	16.8%	14.7%
2019Q2	21.4%	16.2%	14.6%
2019Q3	17.0%	16.6%	14.5%
2019Q4	18.6%	16.5%	14.5%

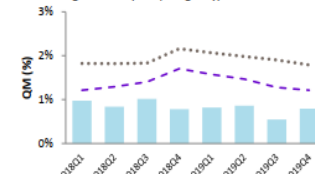
3. Residents with a UTI (MDS, Long Stay)



Quarter	Facility	State	Nation
2018Q1	0.3%	2.5%	3.2%
2018Q2	0.3%	2.5%	3.0%
2018Q3	0.0%	3.0%	2.9%
2018Q4	0.3%	2.7%	2.8%
2019Q1	0.3%	2.8%	2.8%
2019Q2	0.0%	2.4%	2.8%
2019Q3	1.0%	2.1%	2.7%
2019Q4	0.7%	2.4%	2.6%

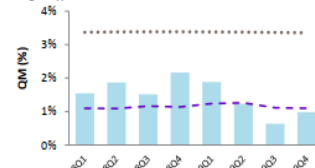
See page 2 for data footnotes and updates.

2. Indwelling Catheter (MDS, Long Stay)[†]



Quarter	Facility	State	Nation
2018Q1	1.0%	1.2%	1.8%
2018Q2	0.8%	1.3%	1.8%
2018Q3	1.0%	1.4%	1.8%
2018Q4	0.8%	1.7%	2.2%
2019Q1	0.8%	1.6%	2.1%
2019Q2	0.9%	1.5%	2.0%
2019Q3	0.5%	1.3%	1.9%
2019Q4	0.8%	1.2%	1.8%

4. Residents with One or More Falls with Major Injury (MDS, Long Stay)



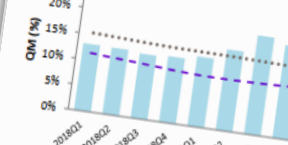
Quarter	Facility	State	Nation
2018Q1	1.5%	1.1%	3.4%
2018Q2	1.9%	1.1%	3.4%
2018Q3	1.5%	1.2%	3.4%
2018Q4	2.2%	1.1%	3.4%
2019Q1	1.9%	1.2%	3.4%
2019Q2	1.2%	1.3%	3.4%
2019Q3	0.6%	1.1%	3.4%
2019Q4	1.0%	1.1%	3.4%

Quality Measure Progress



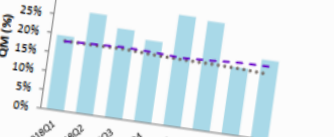
Data posted on data.medicare.gov as of July 2020

5. Antipsychotic Medication Use (MDS, Long Stay)



Quarter	Facility	State	Nation
2018Q1	13.0%	11.3%	15.2%
2018Q2	13.0%	11.0%	15.0%
2018Q3	12.6%	10.7%	14.8%
2018Q4	12.8%	10.3%	14.6%
2019Q1	13.6%	10.0%	14.6%
2019Q2	15.7%	10.0%	14.5%
2019Q3	18.3%	10.1%	14.4%
2019Q4	18.1%	10.2%	14.2%

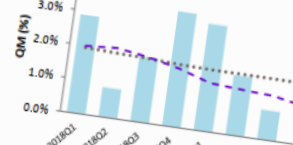
7. Ability to Move Independently Worsened (MDS, Long Stay)[†]



Quarter	Facility	State	Nation
2018Q1	19.6%	18.2%	18.3%
2018Q2	26.5%	18.5%	18.2%
2018Q3	23.5%	18.6%	18.3%
2018Q4	21.5%	18.1%	17.9%
2019Q1	29.3%	18.5%	17.7%
2019Q2	28.7%	18.5%	17.7%
2019Q3	17.8%	19.0%	17.7%
2019Q4	20.7%	19.1%	17.1%

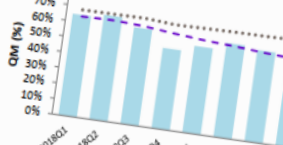
See page 2 for data footnotes and updates.

6. Antipsychotic Medication Use (MDS, Short Stay)[†]



Quarter	Facility	State	Nation
2018Q1	2.9%	2.0%	1.9%
2018Q2	0.9%	2.1%	1.9%
2018Q3	1.9%	1.9%	1.9%
2018Q4	3.4%	1.7%	1.8%
2019Q1	3.1%	1.4%	1.8%
2019Q2	1.8%	1.4%	1.8%
2019Q3	0.9%	1.3%	1.8%
2019Q4	0.0%	1.1%	1.8%

8. Improvements in Function (MDS, Short Stay)^{†,‡}



Quarter	Facility	State	Nation
2018Q1	64.7%	63.7%	67.9%
2018Q2	66.8%	64.1%	68.2%
2018Q3	61.7%	61.2%	66.8%
2018Q4	51.3%	59.6%	67.1%
2019Q1	55.3%	58.5%	67.4%
2019Q2	60.0%	57.0%	67.6%
2019Q3	58.3%	56.0%	68.0%
2019Q4	62.0%	56.0%	68.0%



Small Talks are short, impactful presentations designed to meet industry needs during a uniquely challenging time by delivering short, targeted, responsive, relevant educational offerings to providers.

A ***Small Talk*** is 20 minutes in length followed by 10 minutes for discussion, questions and ideas.

Each ***Small Talk*** will:

1. Articulate a specific **challenge**
2. Offer unambiguous **interventions** that lead to improvement
3. Guide providers to a specific **result** or outcome

small talk: BIG IMPACT

IPRO's Infection & Antibiotic Tracking Tool-David Johnson-Creator,

One tool in a simple Excel format that tracks...

- Infections
- Antibiotic use
- Days of Therapy (auto-calculated)
- Prophylaxis use
- Data Summaries & Infection Rates (Facility-wide and Location-Specific)
- Antibiotic prescribing patterns by all practitioners (combined)
- Prescribing pattern reports by individual practitioners (PDF format / non-PHI)
- All calculations, summaries and graphs are instantaneous
- Simply go to this [link](#)

Implementing Strategies for COVID-19 Surveillance and Early Detection

One is a guide and another is the link to download the tool

[Guide to the \(ipro.org\)](#)

https://qi.ipro.org/wp-content/uploads/Monthly_Infection_ABX_Tracking_Form_Guide_V3_508.pdf

[Implementing Strategies for COVID-19 Surveillance and Early Detection – IPRO NQIC](#)



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Today's Agenda

10:00	Opening Remarks	Marguerite McLaughlin
10:15	ADE	Terry Lubowski
11:00	New Face of Success	Dr. David Gifford
12:00	Utilizing the Decision Guide	Dr. Ruth Tappen
1:00	Commercial Loop	Staff
1:15	Staffing	Marguerite McLaughlin
2:00	NHSN	Danyce Seney
2:30	Medication Management	Marghie Giuliano
3:00	ICAN	Charlotte Gjerloev/Margie McLaughlin
3:50	Closing Remarks	Patricia Gagliano